

URGENT Medical Device Field Safety Notice

**Philips Respironics – Sleep and Respiratory Care
Notification To DMEs/Distributors/Prescribers**

**Amara View Minimal Contact Full-Face Mask
DreamWear Full Face Mask
DreamWisp Nasal Mask with Over the Nose Cushion
Wisp Nasal Masks and Wisp Youth Nasal Masks
Therapy Mask 3100 NC/SP**

Month XX, 2022

This document contains important information for the continued safe use of your Masks with Magnets

- Please review the following information and associated FAQs for Updated Contraindication & Warning – Philips Respironics Masks with Magnets Correction (“FAQs”) with all members of your staff who need to be aware of the contents of this communication. It is important to understand the implications of this communication.
- Please retain a copy with the Masks with Magnets Instruction for Use (IFU).

Dear Customer,

The following Philips Respironics patient interface devices (face and nasal masks) - Amara View Minimal Contact Full-Face Mask, DreamWear Full Face Mask, DreamWisp Nasal Mask with Over the Nose Cushion, Wisp Nasal Masks, Wisp Youth Nasal Masks, and Therapy Mask 3100 NC/SP - contain magnets.

This Field Safety Notice is intended to inform you that Philips Respironics is updating its existing 'Contraindications' and 'Warning' of the above masks with magnets to the below.

Contraindication: *Use of the mask is contraindicated for patients and their household members, caregivers, and bed partners that may be in close vicinity to patients using the masks, that have implanted devices that may be affected by magnets, including but not limited to:*

- *Pacemakers*
- *Implantable cardioverter defibrillators (ICD)*
- *Neurostimulators*
- *Magnetic metallic implants/electrodes/valves placed in upper limbs, torso, or higher (i.e. neck and head)*
- *CSF (cerebral spinal fluid) shunts (e.g., VP (ventriculo peritoneal) shunt)*
- *Aneurysm clips*
- *Embolic coils*
- *Intracranial aneurysm intravascular flow disruption devices*
- *Metallic cranial plates, screws, burr hole covers, and bone substitute devices*
- *Metallic splinters in the eye*
- *Ocular implants (e.g., glaucoma implants, retinal implants)*
- *Certain contact lenses with metal*
- *Implants to restore hearing or balance that have an implanted magnet (such as cochlear implants, implanted bone conduction hearing devices, and auditory brainstem implants)*
- *Magnetic denture attachments*
- *Metallic gastrointestinal clips*
- *Metallic stents (e.g., aneurysm, coronary, tracheobronchial, biliary)*
- *Implantable ports and pumps (e.g., insulin pumps)*
- *Hypoglossal Nerve Stimulators*
- *Devices labeled as MR (magnetic resonance) unsafe*
- *Magnetic metallic implants not labeled for MR or not evaluated for safety in a magnetic field*

Warning: Magnets with a magnetic field strength of 400 mT are used in the mask. With the exception of the devices identified in the contraindication, ensure the mask is kept at least 6 inches (approx. 15.24 cm) away from any other medical implants or medical devices that can be impacted by the magnetic fields to avoid possible effects from localized magnetic fields. This includes household members, caregivers, and bed partners that may be in close vicinity to patients that use the masks.

1. What the problem is and under what circumstances it can occur

- The affected masks contain magnets which can potentially affect the functioning and/or induce the movement/dislocation of medical implants or medical devices that can be impacted by the magnetic fields.
- See the Contraindication and Warning in this notice for additional details.

2. Describe the hazard/harm associated with the issue

- With the exception of the devices in the contraindication, if the mask magnets are placed less than 6 inches (approx. 15.24 cm) away from a metallic implant or device the magnets may cause the device to not perform as intended, which may result in a serious injury.
- As of October 14, 2022, there have been twenty-five reportable events suggesting that the mask magnets have impacted patients' medical devices which include: pacemaker interference, pacemaker failure leading to replacement, need of shunt adjustment, resetting of automatic implantable cardioverter defibrillator (AICD), seizures, defibrillator shutting off periodically, arrhythmia, irregular blood pressure, change in heartbeats, and cognitive issues.

3. Affected products and how to identify them

Figures 1 – 5 shows the images of the affected masks and Figure 6 (next page) contains their part numbers. The magnetic headgear clips on these masks are circled. Use the below images (Figures 1-5) and the Part Numbers (see Figure 6) in this letter, to determine if your or your patient's mask also uses magnetic headgear clips. These masks are intended to provide an interface for application of CPAP or bi-level therapy to patients.



Figure 1:
Amara View
Full Face
Mask



Figure 2:
DreamWisp
Nasal Mask



Figure 3:
DreamWear
Full Face
Mask



Figure 4:
Wisp and
Wisp Youth
Nasal Mask



Figure 5:
Therapy
Mask 3100
NC/SP

As a DME, distributor, or prescriber of these masks, you must take the following action to prevent risks for patients:

- 3.1. Provide this Field Safety Notice and copies of the included patient version of the Field Safety Notice ("Patient Field Safety Notice") and FAQs for Updated Contraindication & Warning – Philips Respiration Masks with Magnets Correction ("FAQs") to all those who must be aware within your organization, and to any organizations where the affected devices have been transferred.

- 3.2. If you supply the affected devices to patients for ongoing therapeutic use, provide copies of the included Patient Field Safety Notice and FAQs to all patients using the affected devices*. If you **do not** supply the affected devices to patients for ongoing therapeutic use, no notification of patients is required. *NOTE: Philips Respironics sells these products through DMEs/distributors/prescribers, and we may not have the contact information to reach all patients.
- 3.3. **Fill out the Business Response Form** included in this letter and return it per the instructions in the form. This form serves as official acknowledgement that you have received this Field Safety Notice and completed the actions required for this medical device correction.
- 3.4. Patients should **STOP** using the affected mask if the implant/medical device is contraindicated against the mask magnets. Patients should consult their physician immediately to determine if another mask can be used for their therapy. In the interim, switch to a non-magnetic mask if available, for continued therapy. Patients should properly dispose of the mask that has magnets after an alternative is obtained.
- 3.5. If patients, and household members, caregivers, and bed partners that may be in close vicinity to patients, do not have implanted medical devices, or metallic splinters in their eyes, then no action related to patients is needed.
- 3.6. Patients may contact Philips Respironics customer service to learn more about non-magnetic mask options. They may contact their equipment provider to request a replacement mask without magnetic headgear clips or non-magnetic headgear clips.
- 3.7. Household members, caregivers, and bed partners with a medical implant/device must ensure the mask is kept at least 6 inches (approx. 15.24 cm) away from the medical implant(s)/device(s).
- 3.8. Should DMEs, Distributors, and Prescribers decide to continue distributing masks and mask accessories with magnets to patients, they need to do so under the terms of the Field Safety Notice and provide a copy of the Field Safety Notice and associated FAQs (FAQs for Updated Contraindication & Warning – Philips Respironics Masks with Magnets Correction) to the purchaser.

4. **Actions planned by Philips Respironics to correct the problem**

Philips Respironics is updating its existing Contraindication and Warning as provided in this Field Safety Notice.

5. **If you need any further information or support concerning this issue, please contact your local Philips Respironics representative.** If you have general issues or concerns, contact **< Telephone Number >**.

This Field Safety Notice update has been reported to the appropriate Regulatory Agencies. Adverse reactions or quality problems experienced with the use of this product may be reported to **<Regulatory Authority>**. Philips Respironics regrets any inconvenience caused by this problem.

Sincerely,

Thomas Fallon
Head of Quality, Philips Respironics.

Devices Impacted by This Issue - Figure 6:

Amara View Minimal Contact Full-Face Mask	
Part #	Description
1090602	S Amara View Mask w/HGR
1090603	M Amara View Mask w/HGR
1090604	L Amara View Mask w/HGR
1090622	S Amara View Mask w/ HGR, DOM
1090623	M Amara View Mask w/ HGR, DOM
1090624	L Amara View Mask w/ HGR, DOM
1090641	XS Amara View Mask w/HGR, JPN
1090642	S Amara View Mask w/HGR, JPN
1090643	M Amara View Mask w/HGR, JPN
1090644	L Amara View Mask w/HGR, JPN
1090651	XS Amara View Mask SE w/HGR, JPN
1090652	S Amara View Mask SE w/HGR, JPN
1090653	M Amara View Mask SE w/HGR, JPN
1090654	L Amara View Mask SE w/HGR, JPN
1090662	S Amara View Mask w/HGR, INTL
1090663	M Amara View Mask w/HGR, INTL
1090664	L Amara View Mask w/HGR, INTL
1090670	Amara View Mask w/HGR, FitPack
1090696	RP – Amara View Headgear, L
1090697	RP-Amara View Headgear, Standard
1135080	S AMARA VIEW MASK SE W/ HGR
1135081	M AMARA VIEW MASK SE W/ HGR
1135082	L AMARA VIEW MASK SE W/ HGR
1136626	Amara View Magnet Clip
1090670RTL	AMARA VIEW MASK W/HGR, FITPACK-RTL
1136626RTL	Amara View Full Face Magnetic Clips
1127142	S AMARA VIEW MASK W/HGR, JPN
1127143	M AMARA VIEW MASK W/HGR, JPN
1127144	L AMARA VIEW MASK W/HGR, JPN
1127145	RP – AMARA VIEW HEADGEAR, L
1127146	RP-AMARA VIEW HEADGEAR, STANDARD
1127198	XS AMARA VIEW MASK W/HGR, JPN
1130677	L AMARA VIEW MASK SE W/HGR, JPN
1130701	XS AMARA VIEW MASK SE W/HGR, JPN
1130702	S AMARA VIEW MASK SE W/HGR, JPN
1130728	M AMARA VIEW MASK SE W/HGR, JPN
1141323	25 S Amara View w/1DS Pro
1141324	25 S Amara View w/1DS Auto
1141327	25 M Amara View w/1DS Pro
1141328	25 M Amara View w/1DS Auto
1141329	5 L Amara View w/1DS Pro
1141330	25 L Amara View w/1DS Auto
1141343	AMARA VIEW MAGNET CLIP
1152184	Amara View Magnet Clip, RTL
1152185	Amara View Headgear, Std, RP-RTL
1152186	Amara View Headgear, RP, L, RTL
1152187	Amara View Mask w/HGR, FitPack, RTL
1152586	Small Amara View Mask with Headgear (15)
1152587	Large Amara View Mask with Headgear (15)
1152588	M Amara View Mask with Headgear (15 pck)
1152593	Amara View Mask w/HGR (15 pack, 3 sizes)
1153261	AMARA VIEW FIT PACK BUNDLE
1090664VGR	L Amara View Mask w/HGR, INTL
1090696RTL	RP – Amara View Headgear, L-RTL
1090697RTL	RP-Amara View Headgear, Standard-RTL
CO_1090662	S AMARA VIEW MASK W/HGR, INTL
CO_1090663	M AMARA VIEW MASK W/HGR, INTL
CO_1090664	L AMARA VIEW MASK W/HGR, INTL
CO_1090696	RP – AMARA VIEW HEADGEAR, L
CO_1090697	RP-AMARA VIEW HEADGEAR, STANDARD
D1090602	DEMO AMARA VIEW MASK SMALL
D1090603	DEMO AMARA VIEW MASK MEDIUM
D1090604	DEMO AMARA VIEW MASK LARGE
D1090670	DEMO AMARA VIEW FIT PACK-DISCOTD.
ES1090662	Amara View Mask
ES1090663	Amara View Mask
ES1090664	Amara View Mask

Wisp and Wisp Youth Nasal Mask	
Part #	Description
1094050	WISP MASK, CLEAR FRAME, W/ HDGR, DOM
1094051	WISP MASK, FABRIC FRAME, W/MAG CLIPS DOM
1094053	WISP MASK, USA, FABRIC FRAME, W/ HDGR
1094060	WISP MASK, CLEAR FRAME, W/ HDGR, INTL
1094061	WISP MASK, FABRIC FRAME, W/ HDGR, INTL
1094062	WISP MASK, CLEAR FRAME, W/ HDGR, INTL SE
1094070	WISP MASK, CLEAR FRAME, W/ HDGR, JPN SE
1094071	P, WISP MASK, FABRIC FRAME, W/ HDGR, JPN
1094072	S/M, WISP MASK FABRIC FRAME, W/ HDGR JPN
1094073	L, WISP MASK, FABRIC FRAME, W/ HDGR, JPN
1109298	WISP YOUTH MASK, FABRIC, W/MAG CLIPS DOM
1113954	XL, Wisp Mask, Fabric Frame, w/ HDGR, JP
1117119	MW, Wisp Mask, Fabric Frame, w/ HDGR, JP
1118060	P, WISP MASK, CLEAR FRAME, W/ HDGR, DOM
1118061	S/M, WISP MASK CLEAR FRAME, W/ HDGR DOM
1118062	L, WISP MASK, CLEAR FRAME, W/ HDGR, DOM
1118063	XL, WISP MASK, CLEAR FRAME, W/ HGR, DOM
1118064	P, WISP MASK, FABRIC FRAME, W/ HDGR,DOM
1118065	S/M, WISP MASK FABRIC FRAME W/ HDGR,DOM
1118066	L, WISP MASK, FABRIC FRAME, W/ HDGR,DOM
1118067	XL, WISP MASK, FABRIC FRAME W/ HGR, DOM
1120434	Wisp/DreamWisp Magnetic Headgear Clip,RP
1137360	Wisp Nasal Lab Mask, Fabric Frame, DOM
1137361	Wisp Nasal Lab Mask, Clear Frame, DOM
1137366	S/M, Wisp Lab Mask, Fabric Frame, DOM
1137367	L, Wisp Nasal Mask, Fabric Frame, DOM
1137368	S/M, Wisp Nasal Mask, Clear Frame, DOM
1137369	L, Wisp Nasal Mask, Clear Frame, DOM
1137370	COMBOPACK, WISP LAB MASK,DOM
1138989	P, WISP MASK,CLEAR FRAME, W/HDGR,1118060
1138991	L, WISP MASK, CLEAR W/ HDGR, DOM 1118062
1138992	XL,WISP MASK,CLEAR FRAME,W/ HGR,1118063
1138993	P, WISP MASK,FABRIC FRAME,W/HDGR,1118064
1138994	S/M,WISP MASK FABRICFRAME W/HDGR,1118065
1138995	L, WISP MASK,FABRIC FRAME,W/HDGR,1118066
1138996	XL,WISP MASK,FABRIC FRAME W/HGR, 1118067
1139009	S/M,WISPMASK CLEAR FRAME,W/ HDGR 1118061
1094051RTL	WISP MASK, FABRICFRM,W/MAG CLIPS DOM-RTL
1148366	DreamWisp/Wisp Magnetic Clips - RTL
1094052	WISP MASK, USA, CLEAR FRAME, W/ HDGR
1110409	P, WISP MASK, FABRIC FRAME, W/ HDGR, JPN
1110410	S/M, WISP MASK FABRIC FRAME, W/ HDGR JPN
1110411	L, WISP MASK, FABRIC FRAME, W/ HDGR, JPN
1113707	WISP MASK, CLEAR FRAME, W/ HDGR, JPN SE
1116388	XL, WISP MASK, FABRIC FRAME, W/ HDGR, JP
1118712	MW, WISP MASK, FABRIC FRAME, W/ HDGR, JP
1126875	WELCOME KIT, WISP, DREAMSTATION
1128191	WISP MAGNETIC HEADGEAR CLIPS, RP
1133994	WISP PED SCS CUSHION RP
1138460	S/M L, Fabric Combopck Wisp Lab Msk, DOM
1141332	25 WISP CLEARFRM W/1DS AUTO
1141333	25 WISP FABRICFRM W/1DS PRO
1141334	25 WISP FABRICFRM W/1DS AUTO
1152169	Wisp Mask, Clear Frame, W/ Hgr, RTL
1152170	Wisp Mask, Fabric Frame, W/ Hgr, RTL
1152520	WISP MASK WITH FABRIC FRAME (15 PACK)
1120434RTL	Wisp/DreamWisp Mag Headgear Clip,RP-RTL
D1094060	DEMO WISP MASK WITH CLEAR FRAME
D1094061	DEMO WISP MASK WITH FABRIC FRAME
HO_989804312631	WISP MASK, FABRIC FRAME, W/ HDGR, INTL
HO_989805660151	WISP/DREAMWISP MAGNETIC HEADGEAR CLIP,RP
HO_989805665651	WISP MASK, CLEAR FRAME, W/ HDGR, INTL
HO_989805665661	WISP MASK, FABRIC FRAME, W/ HDGR, INTL
HO_989805668541	WISP MASK, CLEAR FRAME, W/ HDGR, INTL SE
H1_300000777771	WISP MAGNETIC HEADGEAR CLIP S/A
H1_300000777781	WISP MAGNETIC FRAME CONNECTOR S/A
H1_300000981001	WISP MASK, CLEAR FRAME, W-MAG CLIPS, DOM

ES1094060	Amara View Mask
ES1094061	Amara View Mask
ES1094062	Amara View Mask
HO_989804313041	M AMARA VIEW MASK W/HGR, INTL
HO_989804313042	L AMARA VIEW MASK W/HGR, INTL
HO_989805657711	M AMARA VIEW MASK W/HGR
HO_989805657721	L AMARA VIEW MASK W/HGR
HO_989805659841	M AMARA VIEW MASK W/HGR, INTL
HO_989805659851	L AMARA VIEW MASK W/HGR, INTL
HO_989805660171	S AMARA VIEW MASK W/HGR, INTL
HO_989805665581	RP – AMARA VIEW HEADGEAR, L
HO_989805665591	RP-AMARA VIEW HEADGEAR, STANDARD
HO_989805666751	AMARA VIEW MAGNET CLIP
H1_300002222171	S AMARA VIEW MASK W/HGR
VIP1090622	S Amara View Mask w/ HGR, DOM
VIP1090623	M Amara View Mask w/ HGR, DOM
VIP1090624	L AMARA VIEW MASK W/ HGR, DOM
VIP1090696	RP – Amara View Headgear, L
VIP1090697	RP-Amara View Headgear, Standard

DreamWear Full Face Mask	
Part #	Description
1133344	S, DreamWear UTN Nsl/Full, Combo Pack
1133345	M, DreamWear UTN Nsl/Full, Combo Pack
1133370	S, DreamWear Full, Sm & Med Frm, INTL
1133371	M, DreamWear Full, Sm & Med Frm, INTL
1133372	L, DreamWear Full, Sm & Med Frm, INTL
1133373	MW, DreamWear Full, Sm & Med Frm, INTL
1133375	S, DreamWear Full, Sm & Med Frm, GBL
1133376	M, DreamWear Full, Sm & Med Frm, GBL
1133377	L, DreamWear Full, Sm & Med Frm, GBL
1133378	MW, DreamWear Full, Sm & Med Frm, GBL
1133380	S, DreamWear Full, Med Frm W/ HGR, GBL
1133381	M, DreamWear Full, Med Frm W/ HGR, GBL
1133382	L, DreamWear Full, Med Frm W/ HGR, GBL
1133383	MW, DreamWear Full, Med Frm W/ HGR, GBL
1133385	S, DreamWear Full, Sm Frm W/ HGR, GBL
1133386	M, DreamWear Full, Sm Frm W/ HGR, GBL
1133387	L, DreamWear Full, Sm Frm W/ HGR, GBL
1133388	MW, DreamWear Full, Sm Frm W/ HGR, GBL
1133390	S, DreamWear Full, Lg Frm W/ HGR, GBL
1133391	M, DreamWear Full, Lg Frm W/ HGR, GBL
1133392	L, DreamWear Full, Lg Frm W/ HGR, GBL
1133393	MW, DreamWear Full, Lg Frm W/ HGR, GBL
1133395	DreamWear Full, Demo Pack
1133400	FitPack, DreamWear Full, Med Frame, GBL
1133401	DreamWear Full, Med Frm W/O HGR, GBL
1133405	S, DreamWear Full, Med Frm W/O HGR, GBL
1133406	M, DreamWear Full, Med Frm W/O HGR, GBL
1133407	L, DreamWear Full, Med Frm W/O HGR, GBL
1133408	MW, DreamWear Full, Med Frm W/O HGR, GBL
1133410	S, DreamWear Full, Sm Frm W/O HGR, GBL
1133411	M, DreamWear Full, Sm Frm W/O HGR, GBL
1133412	L, DreamWear Full, Sm Frm W/O HGR, GBL
1133413	MW, DreamWear Full, Sm Frm W/O HGR, GBL
1133415	S, DreamWear Full, Lg Frm W/O HGR, GBL
1133416	M, DreamWear Full, Lg Frm W/O HGR, GBL
1133417	L, DreamWear Full, Lg Frm W/O HGR, GBL
1133418	MW, DreamWear Full, Lg Frm W/O HGR, GBL
1133423	S/M, DreamWear Full, Sm Frm w/ HGR, JPN
1133424	S/M, DreamWear Full, Med Frm w/ HGR, JPN
1133425	S/M, DreamWear Full, Lg Frm w/ HGR, JPN
1133427	W, DreamWear Full, Med Frm W/ HGR, JPN
1133430	S, DreamWear Full Cushion, RP
1133431	M, DreamWear Full Cushion, RP
1133432	L, DreamWear Full Cushion, RP
1133433	MW, DreamWear Full Cushion, RP
1133434	SW, DreamWear Full Cushion, RP
1133435	S, DreamWear Full Cushion, RP, JPN
1133436	M, DreamWear Full Cushion, RP, JPN
1133438	W, DreamWear Full Cushion, RP, JPN

H1_300000981041	WISP MASK, FABRIC FRAME, W-MAG CLIPS, DO
H1_300001019551	WISP YOUTH MASK W/MAG CLIPS, DOM
H1_300002222231	L, WISP MASK, FABRIC FRAME, W/ HDGR,DOM
H1_300002222251	XL, WISP MASK, FABRIC FRAME W/ HGR, DOM
VIP1109298	WISP YOUTH MASK, FABRIC, W/MAG CLIPS DOM
VIP1137360	Wisp Nasal Lab Mask, Fabric Frame, DOM
VIP1137361	Wisp Nasal Lab Mask, Clear Frame, DOM
VIP1137370	Combopack, Wisp Lab Mask, DOM
VIP1138460	S/M L, FABRIC COMBOPCK WISP LAB MSK, DOM

DreamWisp Nasal Mask with Over the Nose Cushion	
Part #	Description
1137916	Fitpk DreamWisp Nsl, MED Con W/HGR GBL
1137918	FitPk DreamWisp Nsl, MED Con W/O HGR GBL
1137921	FitPk, DreamWisp Nsl, MED Con W/ HGR INT
1137922	P, DreamWisp Nsl, Med Con W/O HGR GBL
1137923	S, DreamWisp Nsl, Med Con W/O HGR GBL
1137924	M, DreamWisp Nsl, Med Conn W/O HGR GBL
1137925	L, DreamWisp Nsl, Med Con W/O HGR GBL
1137926	XL, DreamWisp Nsl, Med Con W/O HGR GBL
1137927	P, DreamWisp NSL, SM CON, W/HGR, GBL
1137928	S, DreamWisp NSL, SM CON, W/HGR, GBL
1137929	M, DreamWisp NSL, SM CON, W/HGR, GBL
1137930	L, DreamWisp NSL, SM CON, W/HGR, GBL
1137931	XL, DreamWisp NSL, SM CON, W/HGR, GBL
1137932	P, DreamWisp Nsl, Med Con, W/HGR, GBL
1137933	S, DreamWisp Nsl, Med Con, W/HGR, GBL
1137934	M, DreamWisp Nsl, Med Con, W/HGR, GBL
1137935	L, DreamWisp Nsl, Med Con, W/HGR, GBL
1137936	XL, DreamWisp Nsl, Med Con, W/HGR, GBL
1137937	P, DreamWisp NSL, SM CON, W/HGR, INT
1137938	S, DreamWisp NSL, SM CON, W/HGR, INT
1137939	M, DreamWisp NSL, SM CON, W/HGR, INT
1137940	L, DreamWisp NSL, SM CON, W/HGR, INT
1137941	XL, DreamWisp NSL, SM CON, W/HGR, INT
1137942	P, DreamWisp Nsl, Med Con, W/HGR INT
1137943	S, DreamWisp Nsl, Med Con, W/HGR INT
1137944	M, DreamWisp Nsl, Med Con, W/HGR INT
1137945	L, DreamWisp Nsl, Med Con, W/HGR INT
1137946	XL, DreamWisp Nsl, Med Con, W/HGR INT
1137947	P, DreamWisp Nsl, S-M-L Con, W/HGR, JPN
1137948	S, DreamWisp Nsl, S-M-L Con, W/HGR, JPN
1137949	M, DreamWisp Nsl, S-M-L Con, W/HGR, JPN
1137950	L, DreamWisp Nsl, S-M-L Con, W/HGR, JPN
1137951	XL, DreamWisp Nsl, S-M-L Con, W/HGR, JPN
1137953	LABPK DreamWisp ALL CON S/M/L CUSH W/HGR
1137954	P/XL LABPK DreamWisp LAB PACK, S/L con
1137955	Combo LabPK DreamWisp
1137964	DreamWisp HEADGEAR, RP
1137965	DreamWisp LARGE HEADGEAR, RP
1137966	DreamWisp RS HEADGEAR, RP
1139332	P, DreamWisp Nsl, S-M Con, W/HGR KR
1139333	S, DreamWisp Nsl, S-M Con, W/HGR KR
1139334	M, DreamWisp Nsl, S-M Con, W/HGR KR
1139335	L, DreamWisp Nsl, S-M Con, W/HGR KR
1139336	XL, DreamWisp Nsl, S-M Con, W/HGR KR
1144344	DreamWisp RS HEADGEAR-Lab, RP
1144345	DreamWisp LARGE HEADGEAR-Lab, RP
1144346	DreamWisp HEADGEAR - Lab, RP
1144502	FitPack, DreamWisp, USA
1148409	DreamWisp Headgear (RS)- RTL
1148410	DreamWisp HEADGEAR, RP- RTL
1148411	DreamWisp LARGE HEADGEAR, RP- RTL
1148913	P, DreamWisp Nsl, S-M Con, W/HGR CN
1148914	S, DreamWisp Nsl, S-M Con, W/HGR CN
1148915	M, DreamWisp Nsl, S-M Con, W/HGR CN
1148916	L, DreamWisp Nsl, S-M Con, W/HGR CN
1148917	XL, DreamWisp Nsl, S-M Con, W/HGR CN
1137942AP	P, DREAMWISP NSL, MED CON, W/HGR, AP
1137942CE	P, DREAMWISP NSL, MED CON, W/HGR, CE
1137942RC	P, DREAMWISP NSL, MED CON, W/HGR, RC

1133450	DreamWear Full Headgear, RP
1133454	Headgear Magnet Clip, RP
1135275	S, DreamWear Full, Sm and Med Frm, CHN
1135276	M, DreamWear Full, Sm and Med Frm, CHN
1135277	SW, DreamWear Full,Sm and Med Frm, CHN
1135278	MW, DreamWear Full,Sm and Med Frm, CHN
1135327	S, DreamWear Full, Sm & Med Frm, KR
1135388	M, DreamWear Full, Sm & Med Frm, KR
1135389	SW, DreamWear Full, Sm & Med Frm, KR
1135390	MW, DreamWear Full, Sm & Med Frm, KR
1137430	Fitpack, DreamWear Full Lab,Med Frm, DOM
1137431	Ext Sizepack,DreamWear Full Lab Msk, DOM
1137437	S, DreamWear Full Lab Msk,Med Frame, DOM
1137438	S, DreamWear Full Lab Mask,Sm Frame, DOM
1137439	M, DreamWear Full Lab Msk,Med Frame, DOM
1137440	COMBOPACK, DREAMWEAR FULL LAB MASK
1140235	S, DreamWear Full, Med Frm W/ HGR, USA
1143130	FitPack, DreamWear Full, Med Frame, USA
1144347	DreamWear Full Headgear - Lab, RP
1146593	S, DreamWear Full Cushion, RP - RTL
1146594	M, DreamWear Full Cushion, RP - RTL
1146595	L, DreamWear Full Cushion, RP - RTL
1146596	MW, DreamWear Full Cushion, RP - RTL
1146597	DreamWear Full Headgear, RP - RTL
1148363	DreamWear Full Face Magnet Clip - RTL
1133375RTL	DreamWear Full Face Mask Kit, Small Cushion
1133376RTL	DreamWear Full Face Mask Kit, Medium Cushion
1133377RTL	DreamWear Full Face Mask Kit, Large Cushion
1133378RTL	DreamWear Full Face Mask Kit, Medium Wide
1133430RTL	S, DREAMWEAR FULL CUSHION, RP-RTL
1133431RTL	M, DREAMWEAR FULL CUSHION, RP-RTL
1133432RTL	Philips Respironics DreamWear Full Face Cushion
1133433RTL	Philips Respironics DreamWear Full Face Cushion
1137470	Platformpack, DreamWear Lab Mask
1141326	25 S DreamWear Full w/1DS Auto
1141351	25 S DreamWear Full w/1DS Pro
1141352	25 M DreamWear Full w/1DS Pro
1141353	25 M DreamWear Full w/1DS Auto
1141355	25 L DreamWear Full w/1DS Auto
1144112	S Dreamwear UTN Med Frame, and S full cu
1144113	M Dreamwear UTN Med Frame, and M full cu
1144114	L Dreamwear UTN Med Frame, and L full cu
1152148	DreamWear Full S, w/ HGR, S-M Frm, RTL
1152149	DreamWear Full M, w/ HGR, S-M Frm,RTL
1152150	DreamWear Full L, w/ HGR, S-M Frm,RTL
1152151	DreamWear Full MW, w/ HGR, S-M Frm,RTL
1152152	DreamWear Full w/HGR, Fitpack,M Frm, RTL
1152153	DreamWear Full S, w/o HGR, M Frm, RTL
1152154	DreamWear Full M, w/o HGR, M Frm,RTL
1152155	DreamWear Full L, w/o HGR, M Frm,RTL
1152156	DreamWear Full S, w/o HGR, S Frm, RTL
1152589	S, DreamWear Full, Sm & Med Frm 15 pack
1152590	M, DreamWear Full, Sm & Med Frm(15 pack)
1152591	L, DreamWear Full, Sm & Med Frm(15 pck)
1152592	MW, DreamWear Full, Sm & Med Frm(15pck)
1152594	DreamWear Full, Sm & Med Frm 15 pack
1133370UA	S, DreamWear Full, Sm & Med Frm, Ukraine
1133371UA	M, DreamWear Full, Sm & Med Frm, Ukraine
1133372UA	L, DreamWear Full, Sm and Med Frame, UK
1133373UA	MW, DreamWearFull, Sm and Med Frm, UK
1133450RTL	DreamWear Full Headgear, RP-RTL
CO_1133395	HH1133/00 DREAMWEAR FULL FACE DEMO PACK
CO_1133400	HH1141/00 DREAMWEAR FULL FACE FITPACK (1
D1133375	DEMO DREAMWEAR FULL SMALL (S&M FRAM
D1133376	DEMO DREAMWEAR FULL MEDIUM (S&M FRA
D1133377	DEMO DREAMWEAR FULL LARGE (S&M FRAM
D1133378	DEMO DREAMWEAR FULL MED WIDE (S&M
D1133395	DEMO DREAMWEAR FULL DEMO PACK (S M
HO_989804316972	M, DREAMWEAR FULL, SM & MED FRM, INTL
HO_989805662851	FITPACK, DREAMWEAR FULL LAB,MED FRM, DOM
HO_989805666601	S, DREAMWEAR FULL, SM & MED FRM, GBL
HO_989805666611	M, DREAMWEAR FULL, SM & MED FRM, GBL

1137943AP	S, DREAMWISP NSL, MED CON, W/HGR, AP
1137943CE	S, DREAMWISP NSL, MED CON, W/HGR, CE
1137943RC	S, DREAMWISP NSL, MED CON, W/HGR, RC
1137944AP	M, DREAMWISP NSL, MED CON, W/HGR, AP
1137944CE	M, DREAMWISP NSL, MED CON, W/HGR, CE
1137944RC	M, DREAMWISP NSL, MED CON, W/HGR, RC
1137945AP	L, DREAMWISP NSL, MED CON, W/HGR, AP
1137945CE	L, DREAMWISP NSL, MED CON, W/HGR, CE
1137945RC	L, DREAMWISP NSL, MED CON, W/HGR, RC
1137946AP	XL, DREAMWISP NSL, MED CON, W/HGR, AP
1137946CE	XL, DREAMWISP NSL, MED CON, W/HGR, CE
1137946RC	XL, DREAMWISP NSL, MED CON, W/HGR, RC
1137916RTL	FITPK DREAMWISP NSL, MED CON W/HGR -RTL
1141756	DREAMWISP HEADGEAR, RP
1141757	DREAMWISP LARGE HEADGEAR, RP
1141808	DREAMWISP RS HEADGEAR, RP
1152157	DreamWisp Nsl, P, Med Con, W/HGR, RTL
1152158	DreamWisp Nsl, XL, Med Con, W/HGR, RTL
1152159	DreamWisp Nsl, Med Con W/HGR, Fitpk RTL
1152551	DreamWisp Nasal Mask FitPack (15 pack)
1137964RTL	DreamWisp HEADGEAR, RP-RTL
1137965RTL	DreamWisp LARGE HEADGEAR, RP-RTL
1137966RTL	DreamWisp RS HEADGEAR, RP-RTL
CE1137942	P, DREAMWISP NASAL MASK, MED CONNECTOR,
CE1137943	S, DREAMWISP NASAL MASK, MED CONNECTOR,
CE1137944	M, DREAMWISP NASAL MASK, MED CONNECTOR,
CE1137945	L, DREAMWISP NASAL MASK, MED CONNECTOR,
CE1137946	XL, DREAMWISP NASAL MASK, MED CONNECTOR,
DWMT2018	Fitpack, DreamWisp SPU
HO_989805659901	FITPK DREAMWISP NSL, MED CON W/HGR GBL
HO_989805659911	FITPK, DREAMWISP NSL, MED CON W/ HGR INT
HO_989805659971	P, DREAMWISP NSL, MED CON, W/HGR INT
HO_989805659981	S, DREAMWISP NSL, MED CON, W/HGR INT
HO_989805659991	M, DREAMWISP NSL, MED CON, W/HGR INT
HO_989805660001	L, DREAMWISP NSL, MED CON, W/HGR INT
HO_989805660011	XL, DREAMWISP NSL, MED CON, W/HGR INT
HO_989805660111	DREAMWISP HEADGEAR, RP
HO_989805660121	DREAMWISP LARGE HEADGEAR, RP
HO_989805660131	DREAMWISP RS HEADGEAR, RP
HO_989805662861	LABPK DREAMWISP ALL CON S/M/L CUSH W/HGR
H1_300004357261	DWISP CLIFF NASAL # FRAME
H1_300004498891	1137916-FITPK DREAMWISP NSL, MED CON W/
H1_300004498971	1137923-S, DREAMWISP NSL, MED CON W/O HG
H1_300004500681	1137924-M, DREAMWISP NSL, MED CON W/O HG
H1_300004500691	1137925-L, DREAMWISP NSL, MED CON W/O HG
H1_300004500771	1137934-M, DREAMWISP NSL, MED CON, W/HGR
H1_300004500791	1137935-L, DREAMWISP NSL, MED CON, W/HGR
H1_300004500921	1137946-XL, DREAMWISP NSL, MED CON, W/HG
S4_884335000150	HH1143/00 DREAMWISP, P, MED CON, GBL (11
VIP1137953	LABPK DreamWisp ALL CON S/M/L CUSH W/HGR
VIP1137954	P/XL LABPK DreamWisp LAB PACK, S/L con
VIP1137955	Combo LabPK DreamWisp
VIP1137964	DreamWisp HEADGEAR, RP
VIP1137965	DreamWisp LARGE HEADGEAR, RP
VIP1137966	DreamWisp RS HEADGEAR, RP
S4_884316300010	HH1037/00 NASAL MASK FIT PK MIN CONTACT

Therapy Mask 3100 NC/SP	
Part #	Description
1144608	Therapy Msk 3100 NC, fitpack, w/HGR, GBL
1144610	Therapy Msk 3100 SP, fitpack, w/HGR, GBL
1145038	Therapy Msk 3100 NC, fitpack, w/HGR, INT
1145039	Therapy Mask 3100 NC, fitpack, w/HGR, CE
1145040	Therapy Mask 3100 NC, fitpack, w/HGR, RC
1145041	Therapy Mask 3100 NC, fitpack, w/HGR, AP
1145044	XS, Therapy Mask 3100 NC, w/oHGR, GBL
1145045	S, Therapy Mask 3100 NC, w/oHGR, GBL
1145046	M, Therapy Mask 3100 NC, w/oHGR, GBL
1145047	L, Therapy Mask 3100 NC, w/oHGR, GBL
1145048	MW, Therapy Mask 3100 NC, w/oHGR, GBL
1145049	Therapy Msk 3100 SP, fitpack, w/HGR, INT
1145050	Therapy Mask 3100 SP, fitpack, w/HGR, CE

HO_989805666621	L, DREAMWEAR FULL, SM & MED FRM, GBL
HO_989805666631	MW, DREAMWEAR FULL, SM & MED FRM, GBL
HO_989805666651	S, DREAMWEAR FULL CUSHION, RP
HO_989805666661	M, DREAMWEAR FULL CUSHION, RP
HO_989805666671	L, DREAMWEAR FULL CUSHION, RP
HO_989805666681	MW, DREAMWEAR FULL CUSHION, RP
HO_989805666691	DREAMWEAR FULL HEADGEAR, RP
HO_989805667541	FITPACK, DREAMWEAR FULL, MED FRAME, GBL
HO_989805668691	S, DREAMWEAR FULL, SM & MED FRM, INTL
HO_989805668701	M, DREAMWEAR FULL, SM & MED FRM, INTL
HO_989805668711	L, DREAMWEAR FULL, SM & MED FRM, INTL
HO_989805668721	MW, DREAMWEAR FULL, SM & MED FRM, INTL
H1_300003448521	DREAMWEAR FULL CUSHION MAGNET CUP
S4_884302200540	HH1141/00 DREAMWEAR FFF (1133400)
S4_884303900010	HH1133/00 DREAMWEAR FULL FACE DEMO PACK
S4_884329101010	HH1126/01 FULL FACE MASK DREAMWEAR S M C
S4_884329102010	HH1126/02 FULL FACE MASK DREAMWEAR S M C
S4_884329103010	HH1126/03 FULL FACE MASK DREAMWEAR S M C
S4_884329104010	HH1126/04 FULL FACE MASK DREAMWEAR S M C
S4_884329201010	HH1128/01 CUSHION DREAMWEAR FULL FACE
S4_884329202010	HH1128/02 FULL FACE MASK DREAMWEAR CUSHI
S4_884329203010	HH1128/03 CUSHION DREAMWEAR FULL FACE L
S4_884329300010	HH1131/00 HEADGEAR DREAMWEAR FULL FACE
VIP1133430	S, DreamWear Full Cushion, RP
VIP1133431	M, DreamWear Full Cushion, RP
VIP1133432	L, DREAMWEAR FULL CUSHION, RP
VIP1133433	MW, DreamWear Full Cushion, RP
VIP1133450	DreamWear Full Headgear, RP
VIP1137430	Fitpack, DreamWear Full Lab,Med Frm, DOM
VIP1137431	Ext Sizepack,DreamWear Full Lab Msk, DOM
VIP1137440	COMBOPACK, DREAMWEAR FULL LAB MASK
S4_884331701010	HH1127/01 FULL FACE MASK DW S M FRM CUSH
S4_884331702010	HH1127/02 FULL FACE MASK DW SM FR M CUSH
S4_884331703010	HH1127/03 FULL FACE MASK DW SM FR L CUSH
S4_884331704010	HH1127/04 FULL FACE MASK DW SM F MW CUSH

1145051	Therapy Mask 3100 SP, fitpack, w/HGR, RC
1145052	Therapy Mask 3100 SP, fitpack, w/HGR, AP
1145055	XS, Therapy Mask 3100 SP, w/oHGR, GBL
1145056	S, Therapy Mask 3100 SP, w/oHGR, GBL
1145057	M, Therapy Mask 3100 SP, w/oHGR, GBL
1145058	L, Therapy Mask 3100 SP, w/oHGR, GBL
1145059	MW, Therapy Mask 3100 SP, w/oHGR, GBL
1145060	Therapy Mask 3100 NC-SP, demopack, GBL
1145061	Therapy Msk 3100 NC, lab fitpack, single
1145062	Therapy Msk 3100 SP, lab fitpack, single
1145063	Therapy Mask 3100 NC-SP, lab combo, GBL
1145064	XS, Therapy Mask 3100 NC, cushion, RP
1145065	S, Therapy Mask 3100 NC, cushion, RP
1145066	M, Therapy Mask 3100 NC, cushion, RP
1145067	L, Therapy Mask 3100 NC, cushion, RP
1145068	MW, Therapy Mask 3100 NC, cushion, RP
1145069	XS, Therapy Mask 3100 SP, cushion, RP
1145070	S, Therapy Mask 3100 SP, cushion, RP
1145071	M, Therapy Mask 3100 SP, cushion, RP
1145072	L, Therapy Mask 3100 SP, cushion, RP
1145073	MW, Therapy Mask 3100 SP, cushion, RP
1145074	Therapy Mask 3100 NC-SP, frame, RP
1145459	XS, Therapy Mask 3100 NC, w/HGR, GBL
1145460	S, Therapy Mask 3100 NC, w/HGR, GBL
1145461	M, Therapy Mask 3100 NC, w/HGR, GBL
1145462	MW, Therapy Mask 3100 NC, w/HGR, GBL
1145463	L, Therapy Mask 3100 NC, w/HGR, GBL
1145464	XS, Therapy Mask 3100 SP, w/HGR, GBL
1145465	S, Therapy Mask 3100 SP, w/HGR, GBL
1145466	M, Therapy Mask 3100 SP, w/HGR, GBL
1145467	MW, Therapy Mask 3100 SP, w/HGR, GBL
1145478	L, Therapy Mask 3100 SP, w/HGR, GBL
1145916	Therapy Mask 3100 NC, lab fitpack, GBL
1145917	Therapy Mask 3100 SP, lab fitpack, GBL
1145042	Therapy Mask 3100 NC, fitpack, w/HGR, CN
1145043	Therapy Mask 3100 NC, fitpack, w/HGR, JP
1145053	Therapy Mask 3100 SP, fitpack, w/HGR, CN
1145054	Therapy Mask 3100 SP, fitpack, w/HGR, JP
1148383	XS, Therapy Mask 3100 NC,cushion,RP-RTL
1148384	S, Therapy Mask 3100 NC, cushion, RP-RTL
1148385	M, Therapy Mask 3100 NC, cushion, RP-RTL
1148386	L, Therapy Mask 3100 NC, cushion, RP-RTL
1148387	MW, Therapy Mask 3100 NC, cushion,RP-RTL
1148418	XS, Therapy Mask 3100 SP, cushion,RP-RTL
1148419, 1148420	S & M, Therapy Mask 3100 SP, cushion, RP-RTL
1148422	L, Therapy Mask 3100 SP, cushion, RP-RTL
1148425	MW, Therapy Mask 3100 SP, cushion,RP-RTL
1148429	Therapy Mask 3100 NC-SP, frame, RP-RTL
1149794, 1149795	Therapy Mask 3100 NC-SP, fitpack, w/HGR, KR
VIP1145063	Therapy Mask 3100 NC-SP, lab combo, GBL
VIP1145064	XS, Therapy Mask 3100 NC, cushion, RP
VIP1145065	S, Therapy Mask 3100 NC, cushion, RP
VIP1145066	M, Therapy Mask 3100 NC, cushion, RP
VIP1145067	L, Therapy Mask 3100 NC, cushion, RP
VIP1145068	MW, Therapy Mask 3100 NC, cushion, RP
VIP1145069	XS, Therapy Mask 3100 SP, cushion, RP
VIP1145070	S, Therapy Mask 3100 SP, cushion, RP
VIP1145071	M, Therapy Mask 3100 SP, cushion, RP
VIP1145072	L, Therapy Mask 3100 SP, cushion, RP
VIP1145073	MW, Therapy Mask 3100 SP, cushion, RP
VIP1145916	Therapy Mask 3100 NC, lab fitpack, GBL
VIP1145917	Therapy Mask 3100 SP, lab fitpack, GBL
1144609	Thrpy Msk 3100 NC, fitpack, w/oHGR, GBL
1144611	Thrpy Msk 3100 SP, fitpack, w/oHGR, GBL
1133454RTL	Headgear Magnet Clip, RP-RTL

URGENT MEDICAL DEVICE CORRECTION BUSINESS RESPONSE FORM

Reference: 2022-CC-SCR-001

Instructions: Complete and return all pages of this form within 30 days and return it to Philips Respironics RS North America LLC via email to pms.fac@philips.com or send via fax to +1-888-220-9274.

Customer Name: _____

Street Address: _____

City/Postal Code/Country: _____

We acknowledge:

- 1. Receipt and understanding of the accompanying DME/Distributor/Prescriber Field Safety Notice, and confirm that the letter has been provided to all those who need to be aware within your organization and to any organizations where the affected devices have been transferred.

- 2. Receipt of the patient version of the Field Safety Notice and FAQs and confirm that either:
 - A. If you supply the affected devices to patients for ongoing therapeutic use, the patient version of the Field Safety Notice and FAQs have been provided to all patients using the affected devices.
 - B. If you do not supply the affected devices to patients for ongoing therapeutic use, no notification of patients is required.

Name of person completing this form:

Signature: _____

Printed Name: _____

Title: _____

Telephone Number: _____

Email Address: _____

Date (MM/DD/YYYY): _____